

Back to School 2022

Creative R3 July 13, 2022

## **Campaign Overview**

#### WHAT WE ARE LOOKING TO DO

• Create a relevant onsite shopping experience for our customer during the back to school season with a one month targeted channel campaign.

#### WHY ARE WE DOING IT

- Back to School is a major retail shopping moment, and we are particularly well positioned to serve Back to Dorm needs in addition to Back to School needs (at-home offices and storage solutions).
- We have an opportunity to deliver a product assortment at a particularly relevant time for the consumer and establish that Wayfair has something for every life stage and moment!

#### **HOW** DO WE DO IT

- Through a targeted channel campaign (Homepage, Email, Org Social, Pinterest).
- Flex Landing Page refresh

TL;DR	
Type of Campaign	Targeted Category Campaign
Markets	WFNA Only
Flight Dates	August 1 - 31
Broadcast (Yes or No)	No
Value Proposition Primary/Secondary	Selection, Value

College students and their families spend on average \$1,200 on back-to-college shopping (~10% on dorm/apartment furnishings).

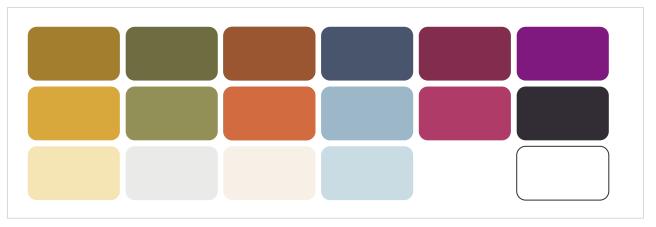
With our variety of styles, deep selection, and access to financing, we help make furnishing dorm rooms more approachable and attainable.

Through our everyday great value and endless selection, we will show customers that we have everything they need to make their college space just right for them.

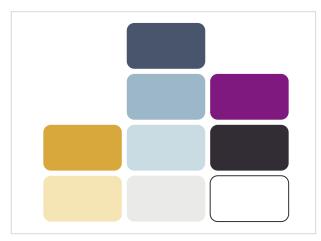
Consumers are **looking for inspiration and guidance** to land
at the perfect purchase. (72% of
Gen Z will shop from a brand they
follow on social.)

# **Back to College Campaign Fall Color Palette Reference**

Fall



**Colors for BTS** 



# **Destination Dorm**

**Destination** Dorm.

Creating your first home-away-from-home is easy, affordable, and full of possibility.

#### College is a thrilling time of discovery and individuation:

Who am I? What do I like? What makes **me** feel at home?

**And...** how can I (or, more likely, my parents) afford the things I truly love, on top of the cost of going to school?

**Introducing:** Destination dorm. Wayfair's curated college collection that helps you design your "that's so me" space – at parent-approved prices.

Prepping for this transition can be overwhelming but don't worry: we'll guide you on your exciting new journey.

With Wayfair as your destination for all things dorm, the future is brighter than ever.

Thoughtful • Inspiring • Helpful

## **Destination Dorm Copy Direction**

#### **Homepage Messaging**

EB: College Prep

HL: Destination Dorm

SUB: Everything you need for your big adventure – at A+ prices.

CTA: Shop Now

#### **Landing Page Sections**

#### Must Haves for Move-In

Design the dorm of your dreams with durable essentials.

Classes: Bins, Baskets, Hampers, Sheets

#### Outfits, Organized

Save on functional storage that won't cramp your style.

Classes: Shoe Storage, Closet Systems, Shelves

#### A+ Study Spot

Create a smart setup (with money left over for snacks)
Classes: Desks, Office Chairs, Shelves, Lamps

#### Style Extra Credit

Little touches + big payoffs = just-right space. Classes: Wall Art, Throw Pillows, Wallpaper, Accent Mirrors **Destination Dorm HP Heroes** 

# Galactic Hero Desktop & Mobile

#### **Creative Approach**

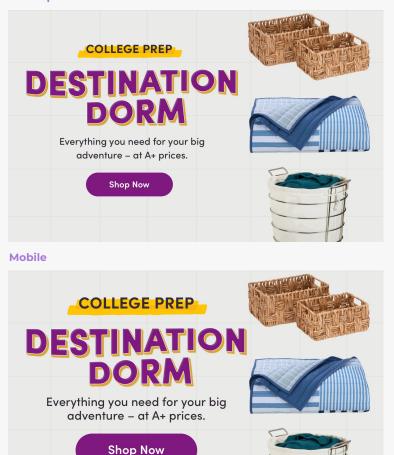
Leveraging subcopy on both desktop and mobile to infuse brand levity and further convey our back to school sale messaging

Utilizing a 'graph paper' treatment background to nod to the school season.

Animation would be on the slower side and could showcase priority skus coming on/off the creative similar to a conveyor belt effect.

By showing different styles of the same class, we will highlight the breadth and depth of our selection.

#### Desktop



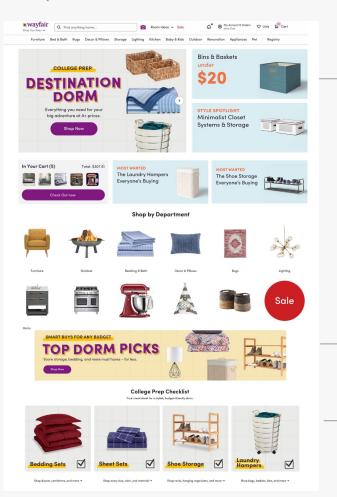
#### **Destination Dorm Galactic Mock**

### **Homepage Mock** Desktop & Mobile

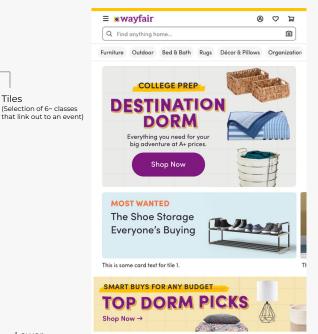
#### **LHP Asset Copy:**

EB: Smart Buys for Any Budget HL: Top Dorm Picks Sub: Score storage, bedding, and more must haves - for less. CTA: Shop Now

#### **Desktop**



#### Mobile



Lower homepage

Tiles

(Selection of 6~ classes

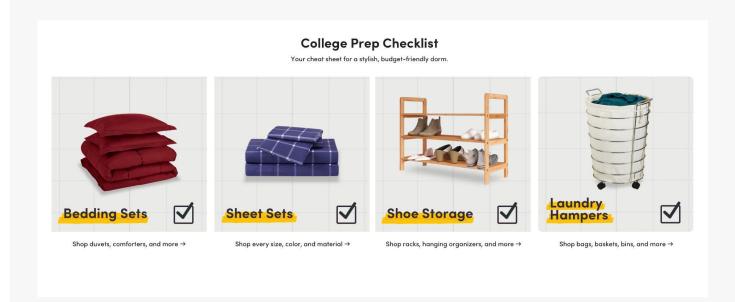
Flex Grid 4-6 Events To showcase **Destination Dorm Onsite** 

#### **LHP Flex Grid**

Rather than driving to the FLP from multiple places on the homepage, these cards would drive to curated SOLR events that include a mix of priority and emerging classes. This puts customers one click from the most popular dorm products.

#### **Overarching Copy**

**Title:** College Prep Checklist **Subtitle:** Your cheat sheet for a stylish, budget-friendly dorm.



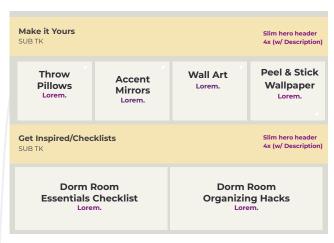
## **Destination Dorm Onsite**

#### **Flex Landing Page**

Shopping lists for college prep can get long, but by organizing popular items into engaging sections, we will help guide the shopper on their journey and make it easy to find exactly what they need.

Wayfair has a wide selection and unbeatable value on back to school/college needs. We can really lean into the breadth and depth of our offering in the storage & bed/bath space and the everyday value we offer for those products.





IMAGE/SILO
-SPECIFIC CLASSES

# WFCC Finance Messaging

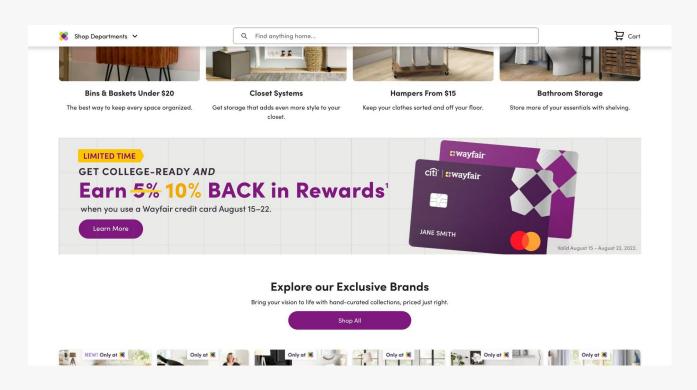
Injecting finance messaging within the LHP, email, and organic social to align with the WFCC campaign running 8/15-22 by adding in subtle nods throughout the campaign.

#### **Channel Executions**

**Email:** BTS incremental send #1 as a hero message

Org Social: BTS IG Story #1 and caption copy for post #1

**Homepage:** LHP running the week of 8/15-22



# **Channel Concepts**

#### Destination Dorm

Social Media

#### **Overview**

On social channels, we broaden the notion of back-to-college prep to speak to the products shown and Wayfair itself.

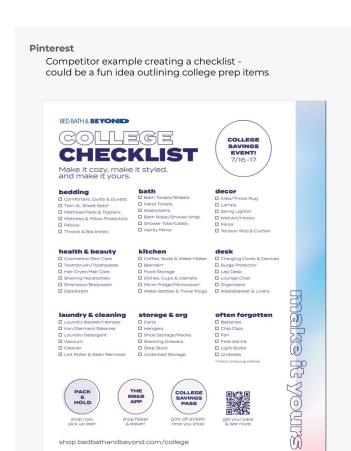
We would ideally like to showcase appropriate college accessories within imagery where we see fit in order to nod to the college consumer (this could mean adding in shoe racks with Dr Marten boots/Converse shoes.)

#### Editorial

Punchy, encouraging copy is paired with products that are not typically considered for dorms (e.g. peel-and-stick wallpaper). Lifestyle imagery is used to help customers visualize it in their space.

#### Transactional

Straightforward copy is paired with products that are expected for dorms (e.g. bins, towels, etc.) and presented in fun ways, like through a back-to-school checklist. A more graphic-heavy approach can be used here since these items are most likely already included in shopping lists.



#### Instagram Mock FPO



#### **Copy Suggestions**

Top 5 dorm essentials you absolutely won't regret. Classes: Peel & Stick Wallpaper, Over-the-Door Organizers, etc.

College Prep Checklist: Don't leave home without these essentials.

- 1. Smart Storage
- 2. Bedding Basics
- 3. Etc.

#### **Destination Dorm**

Incremental Fmail

#### Overview

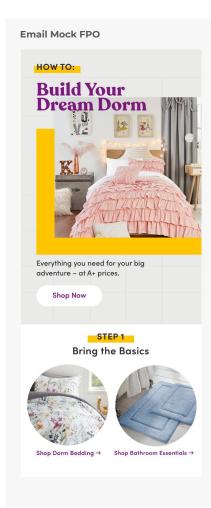
By bringing fun, encouraging copy and engaging section headers into list form including checklists and handwritten illustrated checkmarks. we will guide the customer through the experience of furnishing a dorm, without overwhelming them with our selection.

#### **Fditorial**

The various shopping spaces on the FLP, plus additional focus areas when needed (e.g. Create Your Chill Zone) can be repackaged as "how to" guides or checklists. The intention here is to walk customers through the shopping experience and show them how easy it is to find everything for their dorm.

#### Transactional

Highlight priority and emerging classes through a shopping "checklist" built on basic knowledge of the most popular move-in items.



Copy Suggestions -2 Incremental Sends

How to: Build Your Dream Dorm

Step 1. Bring in the Basics

Step 2. Stock Up on Storage

Step 3. Show Off Your Style

Step 4. Etc. etc.

College Prep Checklist: Don't leave home without these essentials.

- 1. Smart Storage
- 2. Bedding Basics
- 3. A+ Accent Pieces
- 4. Etc. etc.

#### **Competitor Examples**

Competitor example creating guidelines for shopping.





# wayfair

## **Next Steps**

Incorporating feedback, refining treatments, further channel mocks if needed.